



## GENERAL TERMS AND CONDITIONS FOR THE

### ONLINE SHOP Applicable terms and conditions

The online shop agreement is made in writing, company-specifically, between Rexel Finland Oy and the Client. In addition to these general terms and conditions, Rexel Finland Oy's general terms of delivery for the electrical supply agreement and the product price lists, terms of payment and instructions on the website shall also be applied to the online shop agreement. These general terms and conditions for the online shop shall be applied to the online shop of Rexel Finland Oy so that if a general contractual term for the online shop contradicts a general delivery term for the electrical supply agreement or a term on the website, the general contractual term for the online shop shall be applied. If a price, term of payment or delivery term given on the online shop website contradicts a term Rexel Finland Oy has given elsewhere, the price or term given on the online shop website shall be applied. The contractual terms valid at the time the order is placed shall be applied to the order. Rexel Finland Oy is entitled to unilaterally change and supplement the terms and conditions of this online shop agreement by announcing the changes on the online shop website or by sending the announcement directly to the Client, via email or in writing. The change shall enter into force once the announcement has been sent to the Client or the Client can view the change on the online shop website. Only the changes that Rexel Finland Oy has announced via email or which are otherwise done in writing shall be binding on the parties.

#### Registration

A Client registering as a user of the online shop must already be on Rexel Finland Oy's client register and have a Rexel Finland Oy Customer Number. Rexel Finland Oy may deny a registration. Rexel Finland Oy's online shop register is confidential and Rexel Finland Oy undertakes to only disclose the information to the parties referred to in this agreement. Rexel Finland Oy delivers the registration confirmation request to the contact person referred to in the agreement via email.

#### Usernames and passwords

Rexel Finland Oy delivers the usernames and passwords of the users listed in the registration request to the Client's contact person via email, after which the Client is entitled to change the passwords. The Client is responsible for the confidentiality of the passwords and the orders placed with the usernames and passwords changed and sent to the Client and the Client is responsible for ensuring that the use abides by the terms and conditions of this agreement. Rexel Finland Oy must be contacted immediately about issues related to the usernames or passwords by sending a message to the email address [eshop@rexel.fi](mailto:eshop@rexel.fi). Only the contact person the Client's legal representative has introduced to Rexel Finland Oy as a person authorised to use the online shop has the right to order products through the online shop. The Client is obligated to ensure and is responsible for that the identifications and passwords required for placing an order are only used by the persons referred to in the agreement form and that only those persons have the opportunity to order product through the online shop and that the passwords are changed immediately after the contact person authorised to use the online shop has left their position. Changes in contact persons must immediately be reported to Rexel Finland Oy by sending a message to the email address [eshop@rexel.fi](mailto:eshop@rexel.fi). Rexel Finland Oy is only obligated to deliver the product when the order is placed by a person marked in the Customer Register as a contact person authorised to use the online shop.

#### Prices

The prices and terms of payment are given on the online shop website. Campaign products are always priced net/net. The order proposal gives the Client-specific (VAT 0%) prices.



### **Credit limit**

The Client's credit limit in Rexel Finland Oy's Client Register must not be exceeded. When the credit limit is exceeded, the Client is obligated to report it immediately to a Rexel Finland Oy sales representative. If the credit limit is exceeded in a manner that is against the contract, Rexel Finland Oy is entitled to cancel the contract and have all its outstanding payments fall due immediately. The Client may not under any circumstances cite an order exceeding the credit limit if a Rexel Finland Oy sales representative has not confirmed the delivery promise via email or in writing.

### **Validity of an order, changing or cancelling an order**

The order is binding on the Client once the order confirmation has been recorded on the online shop's data recorder. After the order confirmation the order may not be unilaterally changed or cancelled through the online shop. If the Client wants to change or cancel the order, it must without delay contact the Client's sales representative at Rexel Finland Oy. The Client is liable for the unauthorised or agreement-contradicting use of the online shop if the use is due to the Client's carelessness. Before an order, Rexel Finland Oy is not obligated to give the information about the technical stages of contract-making; the registration and availability of the agreement made; the technical information and methods that can be used to identify and correct misfeeds before an order is placed; the languages in which the agreement can be made; the code of conduct it follows or how the code of conduct can be viewed electronically. The Client is obligated to ensure and is responsible for that the online shop orders can only be placed by persons who have the information required for placing an online shop order and who are familiar with the online shop website information and the terms and conditions applied to this online shop.

### **Order collecting, delivery and terms of invoicing**

Rexel Finland Oy's general terms of delivery for the electrical supply agreement and the product price lists, terms of payment and instructions on the website shall be applied to the collecting, delivery and invoicing.

### **Limitation of risk**

The seller is not responsible for the product being appropriate for the Client's intended use if the Client's intended use deviates from the product description and information given on the online shop website or elsewhere. The seller's delivery obligation and liability for compensation is limited to the price the Client has paid for the product. The seller is not responsible for production losses, unrealised profits or any other indirect or unusual damages or property damages.

### **Copyright**

The copyrights for the visual elements and information of the online shop belong to Rexel Finland Oy. **Legal venue and**

### **applicable law**

Rexel Finland Oy is entitled to choose the district court of its or the Client's domicile as the legal venue. The Finnish law shall be the applicable law.