



## **APPENDIX 2 – NONSTOP 24h STORE - GENERAL TERMS AND CONDITIONS**

(General Terms of Delivery for Electrical Supply Agreement, 15 January 2021)

### **Access rights / 24H Store user account**

The user account and access will be issued by the sales representative upon written confirmation sent by the contact person specified in the account registration form or the client's authorised signatory. Access rights entitle the person to use one or more of the Nonstop 24h stores available to all of our customers in accordance with an express agreement. The access rights can be granted for a fixed or unspecified term.

### **The Client's responsibilities:**

- The Client is liable for safekeeping the account IDs and keys and returning them when they are no longer needed.
- The Client is not entitled to transfer or otherwise hand over user rights or access rights without the written advance consent of Rexel.
- The Client has the duty to notify Rexel immediately of the termination of a user's employment or other changes to job duties which have an effect on the access rights
- The Client ensures that unauthorised persons cannot access the Nonstop 24h store
- In the event of misuse, the Client shall be responsible for losses
- The Client will be responsible for any losses caused by its actions
- The Client will ensure that the security of the Nonstop 24h store be not compromised through the Client's negligence or other actions.
- The Client agrees to comply with the 24h Nonstop store [instructions \(www.rexel.fi\)](http://www.rexel.fi).

### **Deliveries and other terms:**

- Deliveries and product purchases are confirmed using the PDA reader assigned for the purpose.
- Direct deliveries from suppliers cannot be received at unmanned stores.
- Uncollected deliveries will not be refunded.
- Store access requires an active customer credit account.
- On special grounds, Rexel may refuse or cancel access rights.
- Rexel reserves the right to make changes to the terms specified in this

### **appendix. Confidentiality**

- The Parties undertake to keep all business and corporate secrets they become privy to during the Agreement period confidential, and not to use information for business purposes other than for the purposes of this Agreement.
- The Client shall ensure that its personnel are aware of the confidentiality obligations. The Client agrees to ensure that its personnel comply with the confidentiality obligations in the same way as the Parties to this agreement.
- The rights and obligations specified in this paragraph will remain in effect after the termination of this agreement.

Rexel will endeavour to ensure 24/7/365 availability of the Nonstop 24h store for the Client.