

## Service Charges 1 January 2018 (valid indefinitely)

(VAT 0 %)

### Service charge for cash-and carry sales

A cash-and-carry service charge fee is included on the customer prices of products purchased in cash-and-carries. This fee is not specified in the invoice.

### Handling fees

#### Daily and periodic deliveries

When the Seller's standard shipping system is used, the freight cost shall be charged as a goods delivery handling fee and at least €35 per delivery if the delivery date is the following business day:

- discounted delivery charge €24, if the delivery date is transferred over the following business day so that no order at all is delivered on the following business day
- For thick cables that are measured, the order must be placed by 2:30PM and orders for other products by 4PM in order for the products to be delivered on the following business day. The same times apply when determining a discounted delivery charge.
- A single delivery may consist of several orders delivered simultaneously to a single address.
- If the delivery consists of heavy and space-demanding goods such as cable reels, steel products, protection pipe products, concrete products or pylon products or requires special equipment, the actual freight costs of the delivery are charged.

When using other shipping systems, e.g. direct deliveries from suppliers, all costs arising from the delivery are charged.

#### b) Project deliveries

Upon the request of the Buyer, the Seller shall deliver the Buyer's order as a single delivery using a separate project delivery line. The project delivery method is especially useful in situations in which the Buyer's order comprises a complete delivery and the delivery must be complete. With this delivery method the Seller is responsible for ensuring that the delivery includes all of the products ordered by Buyer. The products are packed and labelled according to the Buyer's needs and the order is delivered at the appointed time to the agreed location. For each complete delivery the Seller shall charge, in addition to a delivery charge of EUR 28.00, a separate project delivery charge of EUR 40.00 per delivery + EUR 8.00 per order line.

#### Oversized deliveries

If the delivery method ordered by the Buyer requires special equipment in place of the Seller's standard delivery equipment for purposes of delivering or lowering the goods from the vehicle to the ground, the Seller shall charge EUR 70.00 per hour for use of the special equipment.

#### Orders outside normal working hours

- For special deliveries on weekdays after 16.00 and at weekends and bank holidays we charge a basic handling fee of EUR 150.00 / delivery plus the actual transportation costs arising from the delivery.

#### Other service fees

Small order fee on all orders less than 50 €: **5 €**

Paper invoice: **5 €**

E-invoice/ E-mail invoice: **0 €**

**Cable measurement service fee**

A measurement fee is charged for cables requiring measurement and cutting as follows:

for  $\leq 16 \text{ mm}^2$  cables, EUR 11.00 per handling

for  $>16 \text{ mm}^2$  cables, EUR 22.00 per handling

Sufficient time must be reserved for cable measurement during frost periods.

**Reels, palletcollars and containers**

- according to the Seller's separate price list

**Changes to acquisition and project delivery times**

For last minute delivery date changes implemented upon request by the customer we charge the following pallet fees:

- handling charge of EUR 7.00 per pallet

- storage fee of EUR 1.00 / day per pallet

The charge applies to orders which are ready for delivery.

The charges come into force after one week of storage.

**Returns**

Returns must be made within 30 days of the goods delivery. Returned goods must be defect-free and fully intact in their original delivery packaging.

Otherwise the returned goods will not be reimbursed.

A returns report shall be completed by the Seller regarding each return.

If the return is not the result of an error by the Seller, the Buyer shall be compensated the billed amount minus at least 30% and minus freight and packing costs.

A return handling fee of EUR 30.00 shall be charged per return.

Returns must be delivered to the same warehouse from where the goods were dispatched.

**Reel returns**

The Seller shall reimburse 60% of the valid reel sale price for intact and reparable reel re-turns delivered to the Seller's central warehouse (Varastokatu 9, Hyvinkää). The returner pays the freight. Alternatively you can request Rexel to arrange transportation for reels from the address you provide, whereby Rexel will pay the freight and the refund percentage is 40%. Returns must be carried out in accordance with the Seller's Reel Returns Instructions. The return instructions are available at our [www.rexel.fi](http://www.rexel.fi) web site.

We charge a disposal fee of EUR 100.00 per reel for reels that do not originate from us and for reels which are beyond repair.


**Packaging**

Prices only include standard factory packaging. Other possible goods packaging and protection costs are charged separately. The minimum charge is EUR 4.00. The Buyer is responsible for the disposal of packaging materials.

**Service warehouse and project packing plant**

The Seller shall charge for work done in the service warehouse and the project packing plant separate charges mentioned in the attached price list. A more accurate price list can be obtained from your local contact person in Rexel. The price list is valid until further notice.

**Pricelist of service warehouse and project packing plant 1.7.2017.**

 <b>Service price list</b>				
7/2017	SSTL	€ /VAT 0%	Unit	Comment
<b>Work reporting application as a separate tool</b>				
Opening charge		40	per person	
Service charge		20	person/month	Work reporting interface - hours, kms, daily allowance
<b>Rexel VAN</b>				
Rexel Van service charge, 12 months agreement		290	mo	Replenishment 1 x week (incl. Rexel interface - product and work rep.&inv.)
Rexel Van service charge, 24 months agreement		250	mo	Replenishment 1 x week (incl. Rexel interface - product and work rep.&inv.)
Rexel Van service charge, 36 months agreement		220	mo	Replenishment 1 x week (incl. Rexel interface - product and work rep.&inv.)
Rexel Van service charge, 48 months agreement		200	mo	Replenishment 1 x week (incl. Rexel interface - product and work rep.&inv.)
Freight charge		35	delivery	Delivery to another location than Rexel store
Rexel VAN stock charge		50	mo	Rexel owns the stock
Monthly fee of PDA		70	mo	
<b>Rexel STORMFIT</b>				
Rexel STORMFIT service charge		100	mo	
<b>Accurate delivery</b>				
Apartment kit charge		14	per kit	
<b>Rexel YyperRipeä</b>				
Specially designed express deliveries to customer's site		35	delivery	Deliveries only to contracted cities
<b>Stockroom services</b>				
NonStop Onsite service charge		295	mo.	(incl. Rexel interface for product reporting and invoicing)
NonStop Onsite service charge. Customer owns stockrooms products.		270	mo.	(incl. Rexel interface for product reporting and invoicing)
NonStop Private service charge		140	mo.	(incl. Rexel interface for product reporting and invoicing)
NonStop Private service charge. Customer owns stockrooms products.		100	mo.	(incl. Rexel interface for product reporting and invoicing)
NonStop-cabinet		50	mo.	(incl. Rexel interface for product reporting and invoicing)
Additional work reporting interface. Opening charge		100	per stock	(available only on stocks Rexel mobile app used)
Additional work reporting interface. Service charge		20	person/month	(available only on stocks Rexel mobile app used)
Monthly fee of PDA		70	mo	
<b>One-way stockroom container drop-off to the site or pic-up from the site</b>				
Zone 1: 0-50 km		150	delivery	
Zone 2: 51 - 200 km		250	delivery	
Zone 3: > 200 km		450	delivery	
<b>Transportations</b>				
Fixed-route transport		35	delivery	Rexel's normal terms
Special delivery charge	99992299	70	h	Heavy, long and special goods
Critical and emergency shipments	99992026	150		Real cost
<b>Returns</b>				
Returns - cable reels				Rexel's normal terms ( service price list + delivery terms)
Returns - other				Rexel's normal terms ( service price list + delivery terms)
Return freight				Real costs are deducted from the credit note
<b>Product selection determination</b>				
Product selection determination	99992513	50	person/h	Seller and customer cooperate in putting together the product selection
Customer-specific catalogues added to the E-Shop	99992513	150	per occasion	
<b>IT</b>				
Labour costs	99992513	50	person/h	It customisation...
<b>Storage / management</b>				
Storage management	99992604	60	person/h	Shelving, alterations, orders, inventory, markings, labour cost
Storage container 6 m	99992653	200	mo.	
Hourly charge for project packing	99992604	50	h	Customising/assembly work carried out in project packing department
<b>Additional services</b>				
Other costs		Based on expences		